

1st PC Corp RMA Request Form

RMA # _____ Issued On: _____

20279 Paseo Del Prado, Walnut, CA 91789 Tel: 909-595-2603 Fax: 626-628-3025

Company: _____ Contact: _____ Email: _____

Address: _____ State: _____ Zip: _____ Salesperson: _____

Tel: _____ Fax: _____ RMA Item(s) Received On: _____ * Physical Damaged Units _____

Dear customers, please fill out the below 5 columns, thank you!

Below 4 columns for 1st PC Corp only

Item Number	Qty	Invoice #	Invoice Date	Detailed Problem Description	Returned as working unit	Replaced with working unit	Replaced with brand new unit	Date

1st PC Corp note: _____

Please fill out the complete RMA form & fax it to us. RMA number will be provided by fax or phone. No RMA or returns will be accepted without an authorized RMA number. All returns are subject to approval. Return shipping freight is pre-paid by customer. Please mark clearly the RMA # on the returning packing box, and enclose a copy of the invoice. Please detail problems with RMA items, otherwise replacement lead-time may be increased. We do not accept returns with no defects. A 25% restocking fee will be charged to customers who return working condition and undamaged items 15 days after the invoice date. Replacement lead-time may be increased if customer delays RMA shipment to us. We usually test RMA items to determine problems or defects before we ship replacement unless decided otherwise. Warranty time may be shorter or none on clearance or on sale items.

* 1st PC Corp can not replace any physically damaged items that are not caused by shipping damage.

*If you receive this fax by mistake please call us and have your fax number removed from our list. We apologize for all the inconvenience and thank you for your understanding.